



Critical Logic Helps Wells Fargo Bank Deliver High-Quality Software Faster

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ACCELERATING QUALITY AND SOFTWARE DEVELOPMENT SPEED

Wells Fargo Bank has moved aggressively to be the preeminent source of online and Internet banking services for their wholesale customers. Wells Fargo Bank has been using Critical Logic quality assurance consulting services since 1998. They have been working with both Internet development projects and internal bank applications. During that time, Critical Logic has had increasing responsibility for several project quality assurance tasks, including business requirements, detailed use cases, ambiguity reviews, and test scripts.

Critical Logic's processes for requirements management and validation, plus their automated test case design technology, have produced consistently high-quality results in WFB's development efforts.

Critical Logic augments the bank's project process, particularly when delivery schedules are tight. Critical Logic has installed their new Direct-To-Test™ technology in development projects to automate much of this work. This allows a noticeably faster time-to-market for the entire project. Further, by creating and executing their test scripts much earlier in our development process, user acceptance testing is expected to be smoother with fewer defects reported. Everyone is happier with the resulting scenario.

"Critical Logic has become an integral part of my project teams. Their quality requirements and use cases have allowed for cleaner testing as well as thorough documentation of our application to use as research tools postproduction," says Patti Rosenthal, Wells Fargo Bank Senior Vice President.

"I have relied upon the technology and skills of Critical Logic for several major development projects, and they have never let me down. They provide quality requirements, use cases, and test scripts as well as dedicated people who work well with our staff."

"Critical Logic has helped us deliver software faster. This allows Wells Fargo Bank to deliver a wider range of products and services to our customers both faster and more defect-free."

For more information on this case study or other inquiries, please contact our Customer Success Team at ig@critical-logic.com or <https://www.critical-logic.com/contact-us/>